

Debden House Campsite

Terms and Conditions of Camping 2020

1. Upon arrival, please inform the campsite staff of your booking reference number.
2. **Arrival time differs depending on the field. Field 1 - 11am, field 2 - 12pm and field 5 - 1pm. Departure is by 10am prompt.**
3. All nights must be paid for at time of booking. If you wish to extend your stay, you must first check availability with the camp office (Camp office hours vary according to season please check times on arrival).
4. **Please note fees are non refundable and dates are non transferable.**
5. **Due to Covid-19, no groups larger than 6 are allowed on site.**
6. Please ensure you wear the wristband provided at all times. You may be asked to leave the premises if you are not displaying the appropriate identification.
7. All cars are charged at £4 per car, per day.
8. Cars should not be parked in the area reserved for residents and visitors of Debden House.
9. All caravans, motorhomes and electric hook up are to be booked via the office ONLY, no bookings are accepted via the online booking system.
10. The driving speed limit is **5mph** on site and access roads.
11. No caravans over 16ft (5m) are permitted without prior permission of the management.
12. Please ensure there is a 6 metre space between your tent and the tent in the next pitch.
13. Fires are only permitted in the designated dug out fire pits and must stay within the parameters of the dug out area. Only wood purchased from Debden House may be used for the fire pit. Failure to abide by the fire pit regulations may result in your booking being cancelled and your party being removed from the site, without refund.
14. Barbecues are permitted if they are kept off the grass. Please take care not to scorch the grass.
15. No fireworks are permitted on site under any circumstances. Groups found using fireworks will be asked to leave, without refund.
16. **No amplified music** is permitted at any time, without prior discussion and agreement of Debden House Centre and with an appropriate licence from Epping Forest Council.
17. General noise/music/language and behaviour should be kept at a responsible level at all times, taking into consideration all other campers. No music or loud behaviour is permitted after 10pm, you will be removed from the site if you do not abide by this rule and disturb other campers.
18. No drugs or legal highs are permitted on site. Anyone found to be using such will be removed from the campsite, without refund.
19. Please respect the toilet and shower facilities and help keep them clean.
20. All people are welcome at Debden House; management and staff will not tolerate any discriminatory behaviour towards fellow campers, whether this is verbal or physical. Any campers found to be displaying such behaviour will have their booking terminated and be asked to leave. All tents and caravans will be removed from the site by our ground staff.

21. Please note, fire extinguishers are provided to protect all our campers; any misuse of them will put other campers at risk. Anyone found to be misusing them will be removed from the site.
22. Caravans and tents are left at your own risk. Please take extra care of your belongings and personal safety so as not to be a target of crime. Debden House will not be held responsible for theft or damage to personal property, including tents, caravans, cars etc.
23. Campers should take good care not to damage any trees, shrubs, buildings, fixtures, fittings or other property. Any damage should be reported to the camp office.
24. Please be aware of Epping Forest By Laws in regards to conduct in the forest. Notices are around the site and on the camp office notice board. Failure to abide by the Epping Forest By Laws could result in a £200 fine.
25. **Campers under the age of 18 are not permitted on the campsite unless accompanied by parents or guardian.**
26. **All 18-24 year old campers must book via the office as special conditions apply to this age group - ie I.D is required etc. Please ensure you contact the office prior to booking.**
27. **No parties or large groups are permitted.**
28. Dogs must be kept on a lead at all times; owners must clean up after their dog(s). The following breeds are not welcome at Debden House Campsite: Rottweilers; Pit Bull Terriers; German Shepherds, due to the number of children using the Campsite.
29. Please remain responsible for your litter at all times - please use the special recycling points, bins and receptacles provided.
30. The facilities at Debden Campsite are for recreational and educational purposes only. The conduct of any forms of trading from the campsite is forbidden. The site must not be used as a base for work purposes.
31. The camping facilities do not extend to Debden House, the gardens and the outbuildings.
32. Maximum stay on our campsite is 28 days.
33. Caravans, motor homes and tents should vacate their site no later than 10am on the day of departure. Any caravans / tents still on site after this time WILL be charged an additional night's fee.
34. Day visitors are welcome on site from **9am-5pm**. Departure is strictly **5pm** – we cannot extend the stay.
35. The campsite gates close at 10.00pm and no vehicles are admitted onto the site after this time. Any camper arriving after 10pm must leave their car in the car park.
36. Security is available between 8pm – 8am weekdays and 24 hours during the weekend.
37. Campers are expected to conform to good camping practices at all times. The management reserves the right to refuse admission and to terminate any booking by reason of contravention of these rules.

38. If you have any problems, please contact the campsite office in the first instance; if it is outside office hours, please contact our Security.

We hope you enjoy your stay.